

Services

Tailored to support our customers

- ✓ Your data logging partner
- ✓ Turnkey solutions
- ✓ From calibration to training



Introduction

Tailored to support our customers regulatory requirements including period servicing, calibration, validation, rental and training.

Working within an ISO9001 quality environment to supply appropriate quality hardware, documentation and associated services since 1979.

Delivering life time aftercare, support, helping to meet GxP regulatory and short term demands requiring environmental monitoring and validation.

Turn key solutions

For temperature mapping:

Professional engineers with up to date safety and MEWP training attend site to deploy and collect calibrated instrumentation in accordance with pre-approved protocol.

For GxP: The starting point in the GxP process is the generation of a User Requirement Specification, utilise our online template to generate one and we will work with you to create a comprehensive validation package that will be completed on-site by our trained engineers.



Solutions to suit your needs

- ✓ In house or on-site options
- ✓ GxP validation packages
- ✓ Calibrated instrumentation rental

Why is our solution the perfect fit?

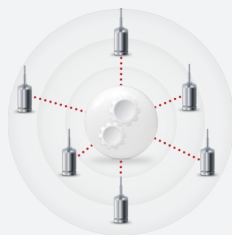
1



Pre and post calibration certification

Rental prices include calibration certificates issued with the data loggers and the supply of certificate following completion of the rental period.

2



Rapid configuration

Batch configuration and download using real-time radio and multiplex interfaces enable multiple data loggers to be managed at the same time, minimising the time spent preparing your studies and presenting your data.

3



PQ Testing

Validated systems installed in accordance with GAMP (FDS, IQ, OQ and PQ) require annual performance qualification tests

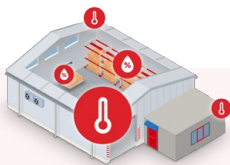
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Compliance built-in

Instrumentation used in a regulated environment must be calibrated to verify collected data is within acceptable tolerances. Our services have been tailored to make this process efficient, minimise inconvenience and deliver the best possible results to ensure you are compliant.

Quality support and services



Temperature mapping

Performance Qualification and Supply chain validation services designed to verify temperature and humidity limits within appliance, storage area and supply chain networks.



Reminder service

Our reminder service makes sure you receive an email or telephone call from us to forewarn you of instrumentation that is due for calibration.



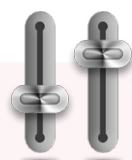
Training

Our training courses are geared up to introduce you to what is possible or to implement a configuration in accordance with your standard operating procedures.



Complete rental packages

Precise, calibrated instrumentation enabling you to perform periodic temperature validation and mapping exercises with no upfront costs or minimum hire period.



Compliant calibration

Our services have been tailored to make this process efficient, minimise inconvenience and deliver the best possible results to ensure you are compliant.



GxP validation

GxP documentation, routine PQ testing and support agreements designed to deliver a comprehensive validated solution and ensure life cycle compliance.

Making it easy for our customers



URS online template

The starting point in the GxP process is the generation of a User Requirement Specification, utilise our online template and we will assist you in creating one..

On-site or In-house courses

Trained calibration technicians resident at our laboratory manage the routine calibration and performance qualification of data loggers collected or returned from your premises. Alternatively they can arrive on-site and re-calibrate your temperature and humidity instrumentation in-situ



Service agreements

SLA and TA are customised to ensure an appropriate level of support and care is in place guaranteeing you are compliant with GxP, MHRA and FDA regulatory guidelines, users of the system have a clear line of support and the hardware is routinely checked (PQ) and calibrated.

Why choose us?

We have tailored our services to deliver customers a comprehensive solution to all monitoring, qualification and validation demands imposed on them by governing bodies and their auditors.



Over 30 years of experience

ISO9001 accredited, delivering quality hardware and services since 1979.



Package options

We will adhere to your application and operational requirements and put forward solutions packaged with software, documentation and custom cases.



FDA Compliant

Comprehensive documentation and software packages which can be validated on-site by our experienced engineers.



Training

On-site and off-site training courses ensure staff are knowledgeable in the capabilities



Calibration certificates

On-site and off-site calibration services ensure your hardware is operating within acceptable limits and supported with documentation to appease inspectors.



Comprehensive software

Offline and online configuration and analysis software with comprehensive reporting features.

Contact details

We welcome all inquiries, so please call or email details through and we will get back to you with a solution.

Address

Wessex Power
Wahn Fried
Winterbourne Zelston
Dorset, DT11 9EX
United Kingdom

Telephone

+44 (0)1929 459 459

Fax

+44 (0)845 520 0304

Email

sales@wessexpower.co.uk